

## Email Services provided by SEO

SEO offers email service for SEO members at no cost. Email accounts for library staff can be requested by any SEO member library. SEO email account addresses will consist of your first name initial & your full last name followed by the @seolibraries.org domain. For example, Jon Snow would be [jsnow@seolibraries.org](mailto:jsnow@seolibraries.org).

### How do I obtain a SEO libraries email account?

Submit a ticket to the SEO IT Department and choose "email account" as the inquiry OR call SEO (1-877-552-4262) and ask for the IT Department.

### How do I access my SEO libraries email webmail?

Simply visit <http://mail.seolibraries.org> and login with your full email address and password.

### How much storage is on my SEO libraries account and what are the other limits?

- Each mailbox is issued 50GB of storage space
- Maximum attachment size is 75MB
- Mass-Mailing limit is no more than 100 recipients at one time and no more than 300 within five minutes

### How do I setup an IMAP or POP3 account?

Any email client that uses IMAP or POP3 will work with your SEO libraries email account (including scanner/copiers). SEO recommends using an email client that you are most comfortable with. Please read the [differences between IMAP and POP3](#) before choosing your email protocol as they are very different protocols. The following image will help you get quickly setup using your favorite email client; however detailed instructions for your specific email client can be found in one of the following PDFs below the image:

Required Information	IMAP	POP3
User name	Your full e-mail address <b>ex.</b> account@1and1help.com	Your full e-mail address <b>ex.</b> account@1and1help.com
Incoming Server	imap.1and1.com	pop.1and1.com
Incoming port with SSL enabled	993	995
Outgoing (SMTP) Server	smtp.1and1.com	smtp.1and1.com
Outgoing port with TLS enabled	587	587
Outgoing server requires authentication?	Yes	Yes

### Microsoft Products

- [Microsoft Outlook 2010, 2013, or 2016](#)

### Mozilla Thunderbird

- [Mozilla Thunderbird \(IMAP\)](#)
- [Mozilla Thunderbird \(POP3\)](#)

### Smartphones and Tablets

- [Android Devices](#)
- [Apple iPad](#)
- [Apple iPhone](#)
- [Blackberry Phone](#)

 [SEO Library Center Email Policy](#)